

What if I need to delete or reset the Vault Password?



The **Password Vault** is no longer used for [Express Web Connect](#) accounts, which is the most common way to connect to an online account. Unless you use less common [connection methods](#) such as **Direct Connect**, you do not need the **Password Vault**. For more information, see the support site article [Why don't I need to enter my bank password to download from my bank?](#)

Should I reset my **Password Vault** or delete my Password Vault?

Deleting the Password Vault

Deleting the **Password Vault** removes **all stored passwords** and deletes the current vault password. You will no longer be prompted to enter the **Password Vault** password before updating accounts. This is the best option if you only use **Express Web Connect**, which no longer requires the **Password Vault**. You may still need to reset your individual passwords, which can be done through the [One Step Update](#) screen.

To delete the Password Vault

1. From the top menu, select **Tools Password Vault Delete Vault and all Saved Passwords**.
2. Select **Yes**.

You have now deleted the **Password Vault**. If you only use **Express Web Connect** for your accounts, you do not need a new **Password Vault**.

You can create a new **Password Vault** at any time by going to **Tools Password Vault Set up new Password Vault**.

Resetting the Password Vault

Resetting the **Password Vault** removes the saved passwords while retaining the current **Password Vault** password. You will still be prompted to enter the **Password Vault** password when updating accounts. This is the best option if you use **Direct Connect** and are seeing **invalid password** errors when you update your accounts.

To Reset the Password Vault

1. From the top menu, select **Tools Password Vault Reset Vault**.
2. Enter a new password for the **Password Vault**.
3. Select **OK**.
4. Quicken will confirm that your password vault password has been reset.

Your account passwords in the **Password Vault** are now reset. You will need to add passwords for any accounts that require the **Password Vault**.

Print the Password Vault

If you're not sure what your passwords are, you can print the Password Vault to see the passwords that are stored.

1. Choose the **Tools** menu > **Password Vault > Add or Edit Passwords** and enter your **Password Vault** password.
2. Click **Print** and enter your **Password Vault** password, and then click **OK**.
3. Select the appropriate options in the Print dialog, and then click **OK** to print the **Password Vault**.