

# About backing up and restoring Quicken data files with a CD

You should be able to use the [standard backup procedure](#) to back up your Quicken data file. If the process doesn't work as expected and you get messages such as "Unable to access the disk in Drive [X,]" "Disk not ready," or "The device is not ready," then the CD probably isn't formatted correctly. If you're unable to resolve these errors with the manufacturer's instructions for your CD-ROM drive software, your best bet is to use a [workaround](#) to bypass the CD formatting requirements.

## Notes

- [What if there is a CD problem when I back up or restore my Quicken data file?](#)
- The solutions for backing up to CDs may also work for DVDs. If the CD solutions don't resolve your DVD errors, try using the [workaround](#) to back up to a CD.