

Tell me about the way Quicken protects my financial information

Quicken understands the importance of the privacy and security of your personal financial data. The information that you download from your financial institution is confidential. Your downloaded information is not used for anything other than providing and maintaining the One Step Update service. We use many security protocols.

Secure Socket Layer (SSL)

Secure Socket Layer (SSL) is an industry-standard cryptographic protocol that provides secure message transmission on the Internet. The "socket" part of the term refers to the sockets method of passing data back and forth between a client and a server program in a network or between program layers in the same computer. **SSL** uses the public-and-private key encryption system from **RSA**, including a digital certificate.

Quicken downloads technology to secure the transmission of your financial information from your financial institution into Quicken and encryption to make your information unreadable as it passes over the Internet.

Integrity Checks

Quicken uses Integrity checks to ensure that the message received has not been altered after it leaves the sender.

Firewall Protection

Quicken uses firewall-protected servers located in our data center.

Password protection

A password issued by your financial institution that you must enter each time you connect to the Internet. You can change your password to one of your choosing at any time so that only you know it. You can also store your passwords in a [Password Vault](#). The **Password Vault** is protected with a password of your choice and provides Quicken with passwords for you when you go online.

You also have the option to [password protect](#) your Quicken data files.

Express Web Connect

Express Web Connect provides an integrated way to update transactions and account balances for financial institutions that do not currently connect directly to Quicken. With **Express Web Connect**, you can use **One Step Update** to update multiple accounts, and you no longer have to go to a financial institution's website to retrieve transactions.

Quicken prompts you to upgrade your current **Web Connect** accounts to **Express Web Connect** to automate **Web Connect**. Depending on the services supported by your financial institution, Quicken chooses the best available method to update your transactions and balances.

When you use **Web Connect**, you log in to your financial institution's website and click a button or link to initiate the download process (often called **Download to Quicken**). Quicken downloads from your financial institution's website, user name, and password. Your data is encrypted and, depending on your financial institution's procedures, will be stored on our firewall-protected servers or in your Quicken software.

Your financial information is transmitted using secure socket layer technology and is encrypted, so it is unreadable during transmission. It is then stored on our firewall-protected servers and is securely transmitted directly to your desktop computer when you initiate **One Step Update**. Your information is confidential. Quicken does not use your information for anything other than providing and maintaining the **One Step Update** service.

Notes

Tell me more about the online [connection methods](#) used by Quicken.



Note for our Canadian Customers

The following terms will be different in the Canadian releases of Quicken.

Canada: "Cheque" / United States: "Check"
Canada: "Colour" / United States: "Color"
Canada: "Centre" / United States: "Center"
Canada: "Realise" / United States: "Realize"
Canada: "Behaviour" / United States: "Behavior"
Canada: "Analyse" / United States: "Analyze"